

RODERICK CHARLES

LONDON

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RODERICK
CHARLES
LONDON

PLEASE
AFFIX
POSTAGE

**Returns Department
Roderick Charles Ltd
86 Cheapside
London
EC2V 6EB**

Thank you for your purchase.

Our products are designed with great care and we hope you will be pleased with them. If for any reason you're not 100% satisfied with your purchase Roderick Charles will be happy to provide you with a full refund or an exchange of goods within 28 days of purchase provided a receipt is presented and the item is in its original condition.

Unfortunately, we are unable to refund or exchange any items once they have been altered.

How to return or exchange

1. Fill out the returns form overleaf in full, indicating whether you would like an exchange or a refund.
2. Enclose receipt.
3. Using the self adhesive returns address label provided return the parcel to:

**Roderick Charles Ltd,
86 Cheapside,
London
EC2V 6EB.**

We recommend that you send returns by recorded post. Goods are returned at your own cost. You will not be charged postage for exchange items.

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Name	
Date of return	
Customer Number	
Order number	
Address	
Email	
Telephone	

Return Items

Item Code	Item Description	Colour	Size	Value	Exchange/ Refund	Return Code*

*Return Codes

- (A) Too Small

(B) Too Big

(C) Ordered more than one
- (D) Faulty – Please advise of fault

(E) Wrong Fit

(F) Other – Please note reason
-

Exchange Items

New Item Code	New Item Description	Colour	Size	Value